

## Dubai Duty Free & Visa FIFA World Cup™ Promotion

### Terms and Conditions

1. This promotion is valid until September 30, 2025
2. This promotion is valid across all Dubai Duty Free shops, including remote locations and online at [www.dubaidutyfree.com](http://www.dubaidutyfree.com)
3. For every AED 500 spent using a VISA card at Dubai Duty Free, customers are eligible to participate in the promotion. A unique QR code will be printed on the purchase receipt which must be scanned to proceed with registration.
4. The QR code directs customers to a campaign registration page where they are required to enter their name, contact number, and email address, and upload eligible receipts
5. An email confirmation will be sent to the registered email address within 24 hours, containing the customer's draw entry and coupon code(s).
6. This promotion is applicable only to transactions made with VISA cards.
7. Customers may enter multiple times using different receipts reflecting separate or accumulated purchases over AED 500 during the promotion period.
8. Entries from one draw will not be carried forward to subsequent draws.
9. Draw dates will be communicated through official Dubai Duty Free channels and are subject to change without prior notice.
10. Winners will be contacted via the registered email address provided at the time of entry. If a winner does not respond within 5 working days, Dubai Duty Free and VISA reserve the right to select an alternate winner.
11. Winners must claim their prize within 10 working days of being notified.
12. To claim the prize, winners must present:
  - A valid government-issued ID
  - A copy of the original Dubai Duty Free purchase receipt
  - The confirmation email received upon registration
13. Dubai Duty Free, VISA, and associated partners will not be held responsible for lost, stolen, damaged, or destroyed transaction receipts. No replacements will be provided.
14. If a customer cancels or refunds their eligible purchase(s), the corresponding promotion entry will be invalidated and removed from the draw.
15. Employees of Dubai Duty Free and their immediate family members are not eligible to participate in this promotion.

16. In case of any suspected fraudulent activity, Dubai Duty Free and VISA reserve the right to disqualify entries or deny prize redemption.
17. By participating, entrants agree to the use of their name and likeness for promotional purposes related to the campaign without additional compensation.
18. All personal data collected will be handled securely and in accordance with Dubai Duty Free's privacy policy.