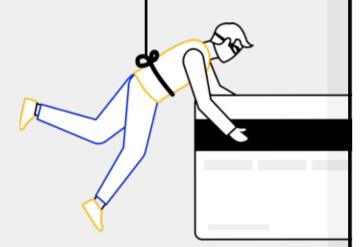
COSTLY CONFIDENCE

59% of consumers claim to be scam-savvy yet

97% are likely to miss

warning signs



What Makes People Click?

FREE GIFT - YOU'VE BEEN SELECTED!!

respond to positive hooks

OPEN NOW! 48 HOURS ONLY

75% would act on messages that create urgency

ACTION NEEDED - CONFIRMATION REQUIRED

would respond to action required phrases





Did you know? ONLY...

look to ensure words are spelt correctly

search for a company name or logo

verify email addresses

52% reported being a victim of

a scam with **9%** multiple times.



Visa Stay Secure Study surveyed 5,800 adults across 17 markets in Central and Eastern Europe, Middle East and Africa, March-April 2023

